

Customer verification

The security of our partners and their customers is vitally important to us; we do everything to protect them and ensure the safe operation of the PastPay B2B BNPL payment method.

Why is customer verification necessary?

When a customer company uses PastPay B2B BNPL for the first time, it must go through a brief identification process.

This is necessary to prevent potential fraud attempts and to ensure that no one else can place an order using PastPay B2B BNPL on behalf of the customer company. This guarantees that the customer can safely use PastPay's payment method.

How does it work?

We ask the customer to complete the identification process the first time they use the PastPay B2B BNPL payment method: they need to verify their identity through a few simple steps and confirm that they are a legitimate legal entity.

Only the company's authorized representative can complete the customer verification through the following three simple steps:

- 1. Upload an identity document.**
- 2. Take a selfie (live verification).**
- 3. Verify your email address.**

The identification process is conducted electronically, enabling the authorized representative to carry out the process swiftly and conveniently from any location, at any time, using any camera-equipped device.

We use the platform provided by Sumsb, which offers a reliable and modern solution for various customer identification processes (KYC/AML). Sumsb meets the iBeta certification, meaning it uses the most advanced biometric testing methods. This ensures that biometric identification technology is fully protected against human interference and repeated attacks.

After completing the identification process, the customer company can easily and securely use the PastPay B2B BNPL payment method, taking advantage of the flexible payment terms.